

25 Year Product Warranty



The Couta Group Pty Ltd supplies a range of products to customers under the GasPex™, Water Pex™, ChillPex™ and HeatPex™ brands. All products are compliant with Australian Regulations and independently certified to respective Australian Standards, Watermark and Gas regulations.

The GasPex™ piping system fully complies with, and has been independently certified to, all requirements of AS 4176:1994, AS 4176.8:2010 and Technical Specification ATS 5200.478 that apply for macro composite pipe systems for gas in Australia. The Water Pex™ Pex/Al/Pex multilayer piping system fully complies with, and has been independently certified to, the requirements of AS 4176.2:2010 and AS 4176.3:2010. The WaterPex™ Pex-a and Pex-b piping systems fully comply with, and have been independently certified to, the requirements of AS 2492:2007. The HeatPex™ piping system fully complies with, and has been independently certified to, the requirements of NBR 15939-1:2011.

The Couta Group Pty Ltd offers a 25 year warranty on its GasPex™, WaterPex™, ChillPex™ and HeatPex™ systems and is backed by a products and public liability insurance policy to the value of AUD\$20,000,000. The warranty includes all elements of these systems being pipe and fittings including o-rings.

The policy covers claims made anywhere in Australia or New Zealand for personal injury or property damage caused by faulty product.

This warranty is conditional upon:

- > The Tradespersons installing Couta Group systems having the appropriate regulatory licenses and having been trained and certified by the Couta Group in the correct installation techniques for the systems.
- > The systems being installed in accordance with National Gas and Water Plumbing codes such as AS3500 and AS5601 or others that may apply.

This warranty covers Couta Group systems. The warranty is void where the installer does not use Couta Group fittings **and** pipe together

Gavin Shaw
Managing Director

NB: This warranty does not cover faulty workmanship or misuse of the product.